

COMPARISON

Finn vs. a BPO or an in-house team

The cost, speed, and scale math against the two alternatives most teams weigh.

<30 days To live	10K+ Dials / hour	24/7 Coverage	Usage Based pricing
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Head to head

In-house team or BPO	Finn
Weeks of hiring/onboarding, or vendor contracts	Live in under 30 days
Salaries + benefits + overhead, or per-seat fees	Usage-based, per minute of conversation
3x volume = 3x hires or new contracts	Scales with API calls, not headcount
8–15% connect rate (manual dialing)	30–40% connect rate
Business hours, shift-limited	24/7, unlimited concurrency
Quality varies by rep, shift, and turnover	Same tone and script on every call
Notes in reps' heads; ~40% CRM decay	Every call transcribed, scored, written back
Manual, error-prone paper trail	DNC/consent enforced; full audit trail

Compare on your numbers — book a demo at www.hirefinn.ai/bookademo

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