

CUSTOMER SUCCESS · PLAYBOOK · OUTBOUND

Meet Echo — Post-call Feedback

Meet Echo, a feedback agent. Echo calls immediately after a service interaction to capture a quick rating and a verbatim quote.

<30 days

To live

46

Languages

<500ms

Voice latency

24/7

Coverage

What it does

- Quick rating
- Verbatim quote
- Agent flag
- Trend tracking

Why Finn runs it

A grounded, sub-500ms voice agent with warm human handoff on intent. Every call is recorded, transcribed, and written back to your stack. SOC 2 Type II, HIPAA, GDPR, ISO 27001 — and you pay per minute of conversation, not per seat.

Works with your stack

HubSpot, Salesforce, Zendesk, Intercom.

Deploy Echo — book a demo at www.hirefinn.ai/bookademo

Or start free at hirefinn.ai · hello@hirefinn.ai