

CUSTOMER SUCCESS · PLAYBOOK · OUTBOUND

Meet Sentinel — Outage Notification

Meet Sentinel, an incident-comm agent. Sentinel calls affected customers during an outage, shares status, and captures impact reports for the on-call team.

<30 days

To live

46

Languages

<500ms

Voice latency

24/7

Coverage

What it does

- Status update
- Impact capture
- ETA share
- Restoration confirm

Why Finn runs it

A grounded, sub-500ms voice agent with warm human handoff on intent. Every call is recorded, transcribed, and written back to your stack. SOC 2 Type II, HIPAA, GDPR, ISO 27001 — and you pay per minute of conversation, not per seat.

Works with your stack

HubSpot, Salesforce, Zendesk, Intercom.

Deploy Sentinel — book a demo at www.hirefinn.ai/bookademo

Or start free at hirefinn.ai · hello@hirefinn.ai