

LOGISTICS · PLAYBOOK · OUTBOUND

Meet Felix — Delivery Confirmation

Meet Felix, a logistics coordinator. Felix confirms delivery windows with recipients, captures gate or access notes, and reschedules when needed.

<30 days

To live

46

Languages

<500ms

Voice latency

24/7

Coverage

What it does

- Window confirm
- Reschedule
- Access notes
- Failed-delivery flag

Why Finn runs it

A grounded, sub-500ms voice agent with warm human handoff on intent. Every call is recorded, transcribed, and written back to your stack. SOC 2 Type II, HIPAA, GDPR, ISO 27001 — and you pay per minute of conversation, not per seat.

Works with your stack

Shipway, Shiprocket, FedEx API, Onfleet.

Deploy Felix — book a demo at www.hirefinn.ai/bookademo

Or start free at hirefinn.ai · hello@hirefinn.ai