

IMPLEMENTATION

Live in 30 days, not quarters

A proven rollout: start with one high-volume workflow, measure against a clean baseline, and scale. Your ops team owns it — no engineering bottleneck.

<30 days To live	40–60% Containment, month 1	60–90 days To ROI	No-code Ops-owned
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The rollout

- 1. Pick a playbook — one high-volume intent: bookings, reminders, status checks, or collections.
- 2. Connect your stack — point Finn at your CRM, calendar, and phone numbers.
- 3. Baseline & test — measure current AHT, transfer rate, and CSAT; run real calls; tune talk tracks and routing.
- 4. Go live — warm-transfer fallback on; scale concurrency up or down on demand.
- 5. Iterate weekly — transcript insights drive refinements your ops team makes in no-code, not engineering.

What you measure

Connection rate · right-party contact · conversion · first-call close · cost per acquisition · average handling time · engagement rate · call quality. Containment typically starts at 40–60% and climbs past 80% as the agent learns.

Plan your rollout — book a demo at www.hirefinn.ai/bookademo

Or start free at hirefinn.ai · hello@hirefinn.ai