

FOR THE HEAD OF CX

Finn for the Head of CX

24/7 coverage and higher containment without sacrificing the experience — or burning out your team.

94%

Avg. CSAT

80%+

Containment

24/7

Coverage

98%

Best-in-class FCR

What changes for your customers

- Every call answered in seconds, 24/7 — no hold music, no voicemail, no missed contact.
- 40–60% containment in month one, climbing past 80% — your team handles only the calls that need a human.
- Warm transfer the moment sentiment turns, with full context — graceful, not a cold handoff.
- Consistent brand voice on every call; every conversation recorded, transcribed, and scored.
- Empathy at scale: one legal client cut claimant anxiety 40% while hitting 98% first-call resolution.

Raise your CSAT — book a demo at www.hirefinn.ai/bookademo

Or start free at hirefinn.ai · hello@hirefinn.ai