

EXECUTIVE BUSINESS CASE · MANUFACTURING

The cost of inaction in manufacturing

Engineers answering repetitive production questions is capacity you're paying for in the wrong seat.

70% Shift lost to idle	~\$25 Per connected call	8–15% Connect ceiling	~40% CRM decay / year
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The status quo is not free

Skilled engineers spend a disproportionate share of their day on repetitive production and support questions — sensor calibration, batch failures, downtime — instead of core work. Volume grows with no way to contain it.

What one quarter of waiting costs

Hidden cost	What it means in manufacturing
Engineer time	High-value staff field repetitive support calls.
Slow resolution	Production questions wait; downtime costs mount.
No containment	Repetitive volume scales with no deflection.
Global coverage	Multilingual, 24/7 support is hard to staff.

What Finn unlocks in manufacturing

Frinks AI contained 70% of production-support calls and saved 800+ engineering hours a month, with global multilingual coverage.

The decision

Finn closes the gap between your system of record and your system of action as a usage-based line item — payback under six months. Waiting isn't free; it's the swivel-chair tax, paid another quarter.

Build the manufacturing business case — book a demo at www.hirefinn.ai/bookademo

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